



SNOW MELT SYSTEM Warranty

ThermaRay Incorporated warrants that each Snow Melt Panel is free from defects in material and workmanship as herein provided for ten (10) years subject to conditions hereinafter set forth. This warranty extends only to the first purchaser.

CONDITIONS OF WARRANTY

- 1) A properly completed warranty card must be sent to ThermaRay Inc within 90 days after installation.
- 2) Snow Melt installations must be made by a licensed electrical contractor in accordance with installation instructions provide by ThermaRay Incorporated. All wiring shall conform to the current National Electric Code.
- 3) LOADCHECK resistance readings are required to validate the warranty. The readings must be taken during installation. A copy of the readings must be sent to ThermaRay Incorporated.
- 4) Snow Melt Panels are fully guaranteed for ten (10) years and begins on the installation date of the panels. If the product fails to satisfy the warranty, ThermaRay will refund the original purchase price.
- 5) All warranties are null and void if the heating panels have not been installed according to the manufacturer's installation instructions or have been operated at a voltage in excess of the rated voltage or have otherwise been abused or damaged in any way, or if they have been installed in a building or structure which has been demolished in whole or part, neglected, otherwise disturbed or moved and such structure was not originally designed and built to be moved.
- 6) All warranties are void if damage is caused by lightning, earthquakes or other such acts of nature.
- 7) While the Snow Melt system requires no maintenance, all thermostats, time clocks and other system control devices must be checked for proper operation at the beginning of each heating season.

- 8) If the Snow Melt Panels fail to fulfill this warranty, the owner of the building must forthwith notify ThermaRay Incorporated and a representative of ThermaRay shall have the right to inspect the panels and the installation thereof in that portion of the building where they are installed.

THIS WARRANTY SETS OUT THERMARAY'S ONLY OBLIGATIONS AND THE BUYER'S EXCLUSIVE REMEDIES WITH RESPECT TO ANY DEFECTS IN PRODUCTS.

All other representations, warranties and conditions, whether oral or written, express or implied, statutory or otherwise, including without limitation any implied warranty or condition of merchantability or fitness for a particular purpose or non-infringement, are expressly excluded. In no event, whether as a result of breach of contract, tort liability (including negligence) or otherwise, will ThermaRay or any of its directors, officers, employees, agents or representatives be liable for any special, indirect, incidental, exemplary, punitive or consequential damages or for economic loss of use, lost business revenue, lost profits or third party damages.

No employee or representative of ThermaRay has any authority to amend this warranty or to assume any additional obligation or liability on ThermaRay's behalf without the written approval of a duly authorized officer of ThermaRay.

This warranty shall be governed by and construed in accordance with the laws of the Province of New Brunswick. Any provision of this warranty that is prohibited or unenforceable in any jurisdiction will, as to that jurisdiction, be severed from this warranty, without affecting the validity or enforceability in that jurisdiction of the remaining provisions

ThermaRay Inc
6-670 Wilsey Road
Fredericton, NB Canada E3B7K4
Tel: 1-866-457-4600
Fax: 1-506-457-4699
www.thermaray.com



SNOW MELT SYSTEM Warranty Registration Card

We thank you for purchasing a ThermaRay product.

Important: Please keep your invoice. It is necessary for all repairs or replacement covered by this warranty. In our desire to improve customer satisfaction, we would like to hear your comments. Please fill in the warranty registration form online at www.thermaray.com or fax it to us at (506) 457-4699, or mail ThermaRay Inc. 670 Wilsey Road, Unit 6, and Fredericton, NB, Canada E3B 7K4. All documentation can be found at:

<http://thermaray.com/documentation/>

Please write your snow melt model numbers below:

Name: _____

Address: _____

City: _____

Province or State: _____

Postal or Zip Code: _____

Date of Purchase: ____ / ____ / ____
 M D Y

From whom did you purchase your **ThermaRay** Snow Melt System?

Name of dealer or electrical contractor:

City: _____

What led you to choose the **ThermaRay** Snow Melt System? (You can check more than one box).

- Therma-Ray's reputation Quality
- Price Information on product
- Energy conservation
- Other (specify): _____

How did you learn about the **ThermaRay** Snow Melt System?

- In a magazine At a trade show
- Through a relative or friend Electrical dealer
- Electrician
- Other (specify): _____

Why did you purchase the **ThermaRay** Snow Melt System?

- New construction Renovation
- Dissatisfied with old system
- Other (specify): _____

How would you evaluate the **ThermaRay** Snow Melt System?

			Very Poor				Excellent	
Excellent Performance	1	2	3	4	5	6	7	N/A
Ease of connection	1	2	3	4	5	6	7	N/A
Ease of installation	1	2	3	4	5	6	7	N/A
Instruction manual	1	2	3	4	5	6	7	N/A
Product information	1	2	3	4	5	6	7	N/A
Packaging	1	2	3	4	5	6	7	N/A

Comments and/or suggestions: _____

Effective: August 20, 2017