



RADIANT CEILING SYSTEM Warranty

ThermaRay Inc. warrants that each Radiant Ceiling Heating Panel is free from defects in material and workmanship and does not require maintenance, after proper installation as herein provided, for twenty (20) years. If a panel fails to satisfy this warranty, ThermaRay Inc. will replace the panels subject to conditions hereinafter set forth. This does not cover shipping or installation costs.

CONDITIONS OF WARRANTY

- 1) This warranty is void as to any panel:
 - a) For which a duly completed Warranty Registration form has not been filed with ThermaRay Inc. within ninety (90) days of the purchase of the Panel.
 - b) Installed other than in strict accordance with instructions provided by ThermaRay Inc. and all applicable codes and regulations or is installed by other than a duly licensed electrician.
 - c) That has been operated at an excessive voltage.
 - d) Abused or damaged in any way at any time after delivery to the purchaser or purchaser's representative.
 - e) Installed in a building or structure thereafter moved and such building or structure was not originally designed and built to be moved or if the building is converted to non-residential use.
 - f) If the owner of the building or structure in which the Panel is located shall fail to notify ThermaRay Inc. of the Warranty claim within sixty (60) days of the failure of the Panel.
- 2) The filing of a warranty claim pursuant to 1 (f) authorizes but does not oblige ThermaRay Inc. or a representative to inspect the Panel and the manner of installation and to remove and replace the panel, and to repair the affected area.
- 3) Notwithstanding any other provision of this warranty or any applicable statutory provisions, ThermaRay Inc. or any of its

officers, employees, agents or representatives shall not under any circumstances be liable to the purchaser for special or consequential damages or damages for breach of any express or implied warranty on this product.

- 4) This warranty does not cover misuse, shipping damage or use for purposes other than those intended.
- 5) The warranty applies only to the original owner. The warranty is not transferable.
- 6) The foregoing warranty is in lieu of all any implied warranty of merchantability, fitness for a particular non-infringement, and of any other obligation on the part of Therma-Ray.
- 7) No employee or representative of ThermaRay Inc. has any authority to amend this warranty or to assume any additional obligation or liability on ThermaRay Inc.'s behalf.
- 8) This warranty shall be governed by and construed in accordance with the laws of the Province of New Brunswick. Any provision of this warranty that is prohibited or unenforceable in any jurisdiction, be served from this warranty without affecting the validity or enforceability in that jurisdiction of the remaining provisions.

Subject to the foregoing, this warranty begins on the date of the original installation of a panel.

ThermaRay Inc
6-670 Wilsey Road
Fredericton, NB Canada E3B7K4
Tel: 1-866-457-4600
Fax: 1-506-457-4699
www.thermaray.com

Effective January 1, 2009



**RADIANT CEILING SYSTEM
Warranty Registration Card**

We thank you for purchasing a ThermaRay product.

Important: Please keep your invoice. It is necessary for all repairs or replacement covered by this warranty. In our desire to improve customer satisfaction, we would like to hear your comments. Please fill in the warranty registration form online at www.thermaray.com or fax it to us at (506) 457-4699, or mail ThermaRay Inc. 670 Wilsey Road, Unit 6, and Fredericton, NB, Canada E3B 7K4. All documentation can be found at: <http://thermaray.com/documentation/>

Please write your radiant ceiling model numbers below:

Name: _____

Address: _____

City: _____

Province or State: _____

Postal or Zip Code: _____

Date of Purchase: / /
 M D Y

From whom did you purchase your **ThermaRay** Radiant Ceiling System?

Name of dealer or electrical contractor:

City: _____

Included in the purchase of the house? Yes No

Other (specify): _____

What led you to choose the **ThermaRay** Radiant Ceiling System? (You can check more than one box).

- ThermaRay's reputation Quality
- Price Information on product
- Energy conservation
- Other (specify): _____

How did you learn about the **ThermaRay** Radiant Ceiling System?

- In a magazine At a trade show
- Through a relative or friend Electrical dealer
- Electrician
- Other (specify): _____

Why did you purchase the **ThermaRay** Radiant Ceiling System?

- New construction Renovation
- Wanted warm floors Supplementary heat
- Dissatisfied with old system
- Other (specify): _____

How would you evaluate the **ThermaRay** Radiant Ceiling System?

	Very Poor							Excellent
Excellent Performance	1	2	3	4	5	6	7	N/A
Ease of connection	1	2	3	4	5	6	7	N/A
Ease of installation	1	2	3	4	5	6	7	N/A
Instruction manual	1	2	3	4	5	6	7	N/A
Product information	1	2	3	4	5	6	7	N/A
Packaging	1	2	3	4	5	6	7	N/A

Comments and/or suggestions: _____
