



THERMARAY COMFORT CONTROL Warranty

ThermaRay Inc. warrants that each Comfort Control is free from defects in material and workmanship and does not require maintenance, after proper installation as herein provided, for one (1) year from the date of installation. During this period ThermaRay Inc will replace the defective controller without charge in accordance with the warranty guidelines below and if it has been used under normal conditions. This does not cover shipping or installation costs. ThermaRay Inc. will not compensate for consequential damage, direct or indirect resulting from the failure of the controller. All other representations, warranties and conditions, whether oral or written, express or implied, statutory or otherwise are expressly excluded. The defective controller must be returned to the place of purchase, or sent pre-paid to ThermaRay Inc. The warranty claim must be accompanied by proof of purchase (receipt).

CONDITIONS OF WARRANTY

- 1) This warranty is void as to any control:
 - a) For which a duly completed Warranty Registration form has not been filed with ThermaRay Inc. within ninety (90) days of the purchase of the Panel.
 - b) Installed other than in strict accordance with instructions provided by ThermaRay Inc. and all applicable codes and regulations, or is installed by other than a duly licensed electrician.
 - c) That has been operated at an excessive voltage, or the building in which the controller resides has been affected by natural disaster such as a lightning strike.
 - d) Abused or damaged in any way at any time after delivery to the purchaser or purchaser's representative.
 - e) Poorly installed or damaged after installation.
 - f) If the owner of the building or structure in which the controller is located shall fail to notify ThermaRay Inc. of the Warranty claim within sixty (60) days of the failure of the controller.
- 2) The filing of a warranty claim pursuant to 1 (f) authorizes but does not oblige ThermaRay Inc. or a representative to inspect

the controller and the manner of installation and to remove and replace the controller.

- 3) Notwithstanding any other provision of this warranty or any applicable statutory provisions, ThermaRay Inc. or any of its officers, employees, agents or representatives shall not under any circumstances be liable to the purchaser for special or consequential damages or damages for breach of any express or implied warranty on this product.
- 4) This warranty does not cover misuse, shipping damage or use for purposes other than those intended.
- 5) The warranty applies only to the original owner. The warranty is not transferable.
- 6) The foregoing warranty is in lieu of all any implied warranty of merchantability, fitness for a particular non-infringement, and of any other obligation on the part of ThermaRay.
- 7) No employee or representative of ThermaRay Inc. has any authority to amend this warranty or to assume any additional obligation or liability on ThermaRay Inc.'s behalf.
- 8) This warranty shall be governed by and construed in accordance with the laws of the Province of New Brunswick. Any provision of this warranty that is prohibited or unenforceable in any jurisdiction, be served from this warranty without affecting the validity or enforceability in that jurisdiction of the remaining provisions.

Subject to the foregoing, this warranty begins on the date of original installation of a controller.

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Effective December 1,2011

The difference between heat and comfort.



THERMARAY COMFORT CONTROL Warranty Registration Card

We thank you for purchasing a ThermaRay product.

Important: Please keep your invoice as proof of purchase. It is necessary for all repairs or replacement covered by this warranty. In our desire to improve customer satisfaction, we would like to hear your comments. Please fill in the warranty registration form online at www.thermaray.com or fax it to us at (506) 457-4699, or mail ThermaRay Inc. 670 Wilsey Road, Unit 6, and Fredericton, NB, Canada E3B 7K4.

Please check the box next to the model you purchased. The model number can be found on the front cover of your owners' manual. The owners' manual and installation guides are also available at <http://thermaray.com/documentation/>

- SR-240/120 SR-240/120 FLOOR
 SR-LV or SR-LV-B

Name: _____

Address: _____

City: _____

Province or State: _____

Postal or Zip Code: _____

Date of Purchase: ____ / ____ / ____
M D Y

From whom did you purchase your **ThermaRay** Comfort Control System?

Name of dealer or electrical contractor:

City: _____

Included in the purchase of the house? Yes No

Other (specify): _____

What led you to choose the **ThermaRay** Comfort Control System? (You can check more than one box).

- ThermaRay's reputation Quality
 Price Information on product
 Energy conservation

Other (specify): _____

How did you learn about the **ThermaRay** Comfort Controller?

- In a magazine At a trade show
 Through a relative or friend Electrical dealer
 Electrician
 Other (specify): _____

Why did you purchase the **ThermaRay** Comfort Control System?

- New construction Renovation
 Wanted warm floors Supplementary heat
 Dissatisfied with old system
 Other (specify): _____

How would you evaluate the **ThermaRay** Comfort Control System?

	Very Poor							Excellent
Excellent Performance	1	2	3	4	5	6	7	N/A
Ease of installation	1	2	3	4	5	6	7	N/A
Instruction manual	1	2	3	4	5	6	7	N/A
Product information	1	2	3	4	5	6	7	N/A
Packaging	1	2	3	4	5	6	7	N/A

Comments and/or suggestions: _____

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