



## FLOOR WARMING SYSTEM Warranty

ThermaRay Incorporated warrants that its Floor Warming System products (referred to in this warranty as "Products") will be free from defects in material and workmanship for five (5) years after their initial installation. This warranty extends only to the first retail purchaser (referred to in this warranty as "Buyer") of the products and only to Products in their original site of installation.

ThermaRay, at its sole option, will repair or replace any Product covered by this warranty that is proven to be defective in the course of normal and proper use or accept return of such a Product for credit to the Buyer of the purchase price. The Buyer shall pay the cost of shipping the defective Product to ThermaRay if ThermaRay requests its return. If ThermaRay elects to replace the defective Product, ThermaRay shall pay the cost of shipping the replacement Product to the Buyer.

The Buyer shall (i) give ThermaRay written notice and a detailed description of the alleged defective promptly (and in no event later than 30 days) after discovery of the alleged defect; and (ii) give ThermaRay or its authorized representative an opportunity to inspect the Product and its installation before any repair, removal or replacement is carried out. ThermaRay shall have a reasonable time (not to exceed 60 days) in which to determine whether or not ThermaRay is liable under this warranty and, if liable, to elect whether to repair or replace or accept return of the defective Product.

ThermaRay has no liability for defects caused by accident, misuse or neglect or by improper installation, repair, or testing. ThermaRay has no liability for any costs or expenses associated with the installation or removal of any Product or the installation of any replacement Product or for any inspection, testing or redesign occasioned by any defect or by the repair or replacement of the Product, all of which are the Buyer's sole responsibility.

### **THIS WARRANTY SETS OUT THERMARAY'S ONLY OBLIGATIONS AND THE BUYER'S EXCLUSIVE REMEDIES WITH RESPECT TO ANY DEFECTS IN PRODUCTS.**

All other representations, warranties and conditions, whether oral or written, express or implied, statutory or otherwise, including without limitation any implied warranty or condition of merchantability or fitness for a particular purpose or non-infringement, are expressly excluded. In no event, whether as a result of breach of contract, tort liability (including negligence) or otherwise, will ThermaRay or any of its directors, officers, employees, agents or representatives be liable for any special, indirect, incidental, exemplary, punitive or consequential damages or for economic loss of use, lost business revenue, lost profits or third party damages.

No employee or representative of ThermaRay has any authority to amend this warranty or to assume any additional obligation or liability on ThermaRay's behalf without the written approval of a duly authorized officer of ThermaRay.

This warranty shall be governed by and construed in accordance with the laws of the Province of New Brunswick. Any provision of this warranty that is prohibited or unenforceable in any jurisdiction will, as to that jurisdiction, be severed from this warranty, without affecting the validity or enforceability in that jurisdiction of the remaining provisions.

ThermaRay Inc  
6-670 Wilsey Road  
Fredericton, NB Canada E3B7K4  
Tel: 1-866-457-4600  
Fax: 1-506-457-4699  
[www.thermaray.com](http://www.thermaray.com)

Effective: November 2005

*The difference between heat and comfort.*



**FLOOR WARMING SYSTEM  
Warranty Registration Card**

Important: Please keep your invoice. It is necessary for all repairs or replacement covered by this warranty. We thank you for purchasing a SmartRooms product. In our desire to improve customer satisfaction, we would like to hear your comments. Please fill in the warranty registration form online at [www.thermaray.com](http://www.thermaray.com) or fax it to us at (506) 457-4699, or mail ThermaRay Inc. 670 Wilsey Road, Unit 6, and Fredericton, NB, Canada E3B 7K4. The installation guide may be found at <http://thermaray.com/documentation/>

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Province or State: \_\_\_\_\_

Postal or Zip Code: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
M D Y

Name of dealer or electrical contractor from whom you purchased your ThermaRay Floor Warming System:

\_\_\_\_\_

City: \_\_\_\_\_

What led you to choose the **ThermaRay** Floor Warming System? (You can check more than one box).

- ThermaRay's reputation     Quality
- Price                           Information on product
- Energy conservation
- Other (specify): \_\_\_\_\_

Why did you purchase the **ThermaRay** Floor Warming System?

- New construction                       Renovation
- Wanted warm floors                   Supplementary heat
- Dissatisfied with old system
- Other (specify): \_\_\_\_\_

How would you evaluate the **ThermaRay** Floor Warming System?

		Very Poor				Excellent		
Excellent Performance	1	2	3	4	5	6	7	N/A
Ease of connection	1	2	3	4	5	6	7	N/A
Ease of installation	1	2	3	4	5	6	7	N/A
Instruction manual	1	2	3	4	5	6	7	N/A
Product information	1	2	3	4	5	6	7	N/A
Packaging	1	2	3	4	5	6	7	N/A

Comments and/or suggestions: \_\_\_\_\_

\_\_\_\_\_

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