



## ARCHITECTURAL SERIES SYSTEM Warranty

ThermaRay Incorporated warrants that each Architectural Series Heating Panel is free from defects in material and workmanship as herein provided for ten (10) years on the electrical operation of the panel. The painted emitting surface is guaranteed for one (1) year against discoloration due to operating temperature of the panel. If a panel fails to satisfy this warranty, ThermaRay Incorporated will replace the panels subject to conditions hereinafter set forth. This does not include shipping or installation.

### CONDITIONS OF WARRANTY

1. This warranty is void to any panel:
  - a. For which a duly completed warranty registration form has not been filled with ThermaRay Incorporated within ninety (90) days of the purchase of the panel.
2. This warranty is void as to any panel:
  - a. If installed other than in strict accordance with instruction provided by ThermaRay Incorporated and any and all applicable codes and regulation.
  - b. That has been operated at an excessive voltage.
  - c. Abused or damaged in any way at any time after delivery to the purchaser or purchaser's representative.
  - d. If the owner/purchaser fails to notify ThermaRay Incorporated of the warranty claim within sixty (60) days.
3. The filing of a warranty claim pursuant to 1 (D) authorized, but does not oblige, ThermaRay Incorporated or a representative to inspect the panel and the manner of installation, to remove and replace the panel.
4. Notwithstanding any other provision of this warranty or any applicable statutory provisions, ThermaRay Incorporated shall not under any circumstances be liable to the purchaser for special or consequential damages or damages for breach of any express or implied warranty on this product.
5. This warranty does not cover misuse, shipping damage or use for purposes other than those intended.
6. Proof of purchase is necessary including date of purchase.

Subject to the forgoing, this warranty begins on the date of the original installation of a panel and extends for ten (10) years on the electrical operations of the panel and for one (1) year on the painted emitting surface.

ThermaRay Inc  
6-670 Wilsey Road  
Fredericton, NB Canada E3B7K4  
Tel: 1-866-457-4600  
Fax: 1-506-457-4699  
[www.thermaray.com](http://www.thermaray.com)

*The difference between heat and comfort.*



**ARCHITECTURAL SYSTEM SERIES  
Warranty Registration Card**

We thank you for purchasing a **ThermaRay** product.

Important: Please keep your invoice. It is necessary for all repairs or replacement covered by this warranty. In our desire to improve customer satisfaction, we would like to hear your comments. Please fill in the warranty registration form online at [www.thermaray.com](http://www.thermaray.com) or fax it to us at (506) 457- 4699, or mail ThermaRay Inc. 670 Wilsey Road, Unit 6, and Fredericton, NB, Canada E3B 7K4. The installation guide may be found at <http://thermaray.com/documentation/>.

Please write your architectural series model numbers below:

\_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Province or State: \_\_\_\_\_

Postal or Zip Code: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
M D Y

From whom did you purchase your **ThermaRay** Architectural Series Heating Panel System?

\_\_\_\_\_

Name of dealer or electrical contractor:

\_\_\_\_\_

City: \_\_\_\_\_

Included in the purchase of the house?  Yes  No

Other (specify): \_\_\_\_\_

What led you to choose the **ThermaRay** Architectural Series Heating Panel System? (You can check more than one box).

- ThermaRay's reputation  Quality
- Price  Information on product
- Energy conservation
- Other (specify): \_\_\_\_\_

How did you learn about the **ThermaRay** Architectural Series Heating Panel System?

- In a magazine  At a trade show
- Through a relative or friend  Electrical dealer
- Electrician
- Other (specify): \_\_\_\_\_

Why did you purchase the **ThermaRay** Architectural Series Heating Panel System?

- New construction  Renovation
- Wanted warm floors  Supplementary heat
- Dissatisfied with old system
- Other (specify): \_\_\_\_\_

How would you evaluate the **ThermaRay** Architectural Heating Panel System?

	Very Poor							Excellent
Excellent Performance	1	2	3	4	5	6	7	N/A
Ease of connection	1	2	3	4	5	6	7	N/A
Ease of installation	1	2	3	4	5	6	7	N/A
Instruction manual	1	2	3	4	5	6	7	N/A
Product information	1	2	3	4	5	6	7	N/A
Packaging	1	2	3	4	5	6	7	N/A

Comments and/or suggestions: \_\_\_\_\_

\_\_\_\_\_

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